sms datacenter
SYSTEMS MANAGEMENT SPECIALISTS

MANAGED SERVICES
Cost Effective IT and Datacenter Solutions
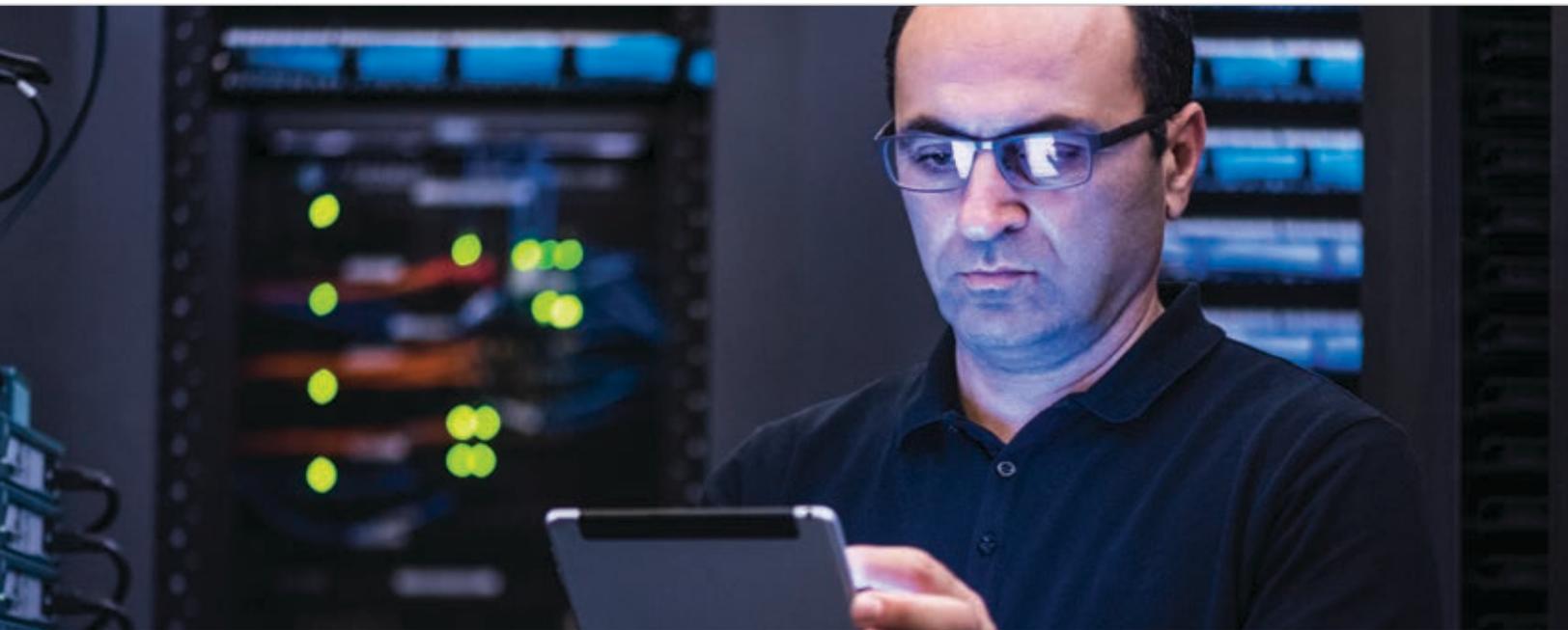
Service Desk   **Maintenance**   **Monitoring**   **Backup & Disaster Recovery**   **Colocation**   **Security**   **Expert IT Staffing**

ABOUT SMS

WHO IS SMS?

- SMS Datacenter is part of the Systems Management Specialists (SMS) family of companies.

- The company rolls up to a U.S. based holding company which employs hundreds of highly technical and experienced staff.

HISTORY

- Founded in 1982, SMS has become a leading provider of Managed Services, Colocation Services, Private Managed Cloud, and IT Strategy & Consulting.

- Over the years, customers that are global leaders in their respective industries and SMBs have put their trust in SMS.

MISSION

- SMS was established with the mission of providing Information Technology Solutions to our customers that are "faster, better, and cheaper."

- Our core value proposition is "SMS Takes Responsibility for IT Solutions Leading to Business Results."

SMS Managed Services provide your business with the expert technical staff to maintain the Hardware and Software environment you need to run your business. Our dedicated teams of professionals are proficient at delivering a 99.999% environment UPTIME. The key to high availability is a highly skilled staff of professionals that architect solutions to meet business requirements and are available 24x7. Here are some of the most widely used Managed Services in the market today.

SERVICE DESK

Client Portal, Ticketing, Availability 24x7x365, IT Support, Whitelabeled, Outsourced

MAINTENANCE

Remote & Onsite Support, Hardware & Software Deployment, System Upgrades & Repairs

MONITORING

SNMP, Netflow, Servers, Application, Databases, Custom Metric Collection

BACKUP & DISASTER RECOVERY

Full Business Continuity, On-Prem & Cloud Backups, Replication, Tape, Geo-Diverse Off Site, SSD Storage

SECURITY

Firewall, Spam Filtering, DNS Filtering, IDS/IPS, Log Management, SIEM, Wireless Security, MDM, 2FA, Compliance Management, EndPoint Protection, Antivirus, Malware, Encryption, Patching, Monitoring

EXPERT IT STAFFING

IT Staffing, Systems Integration, Virtual CIO, Network Architecting, IT Consulting, Hardware Setup & Deployment, Project Management, Subject Matter Experts

DIGITAL WORKSPACES

Virtual Desktops, Published Apps, Cloud Storage, Collaboration

COLOCATION

Owned + Operated Tier 3+ DC, Secured Cabinets and Cages, 24 x 7 Remote Hands, Cable Management, 24 x 7 NOC, Cross Connect to over 300 carriers + Cloud Service Providers (AWS DirectConnect + Azure ExpressRoute), BGP Blended Bandwidth

PHONE / VOICE SERVICES

Hosted VoIP PBX, SIP, Maintenance & Support, Call Center ACD

INTERNET, FIBER OPTICS, & CABLING

Structured Cabling, Workstation Cabling, Security Camera Cabling, Phone Cabling, Wireless Access Point Cabling, MDF/IDF Fiber Optic Cabling

HYBRID IT

Hybrid IT, Azure, AWS, Google Cloud, Office 365, SMS Private Managed Cloud & Colocation, SMS Digital Workspaces

What is the difference between
SMS
and other IT Providers?

- Our highly skilled staff of professionals can architect solutions that meet business requirements

- SMS leverages over 650 employees with expertise in various technical verticals

- Our engineers handle a variety of scenarios, from setting up a new user to critical applications being down and getting them back online

- Our IT services are designed to enhance customer performance by allowing management to focus on core business objectives

- Our goals with our customer flexible solutions are to drive productivity and cost savings

- Our NOC monitors network and systems 24x7x365, which requires at least three shifts of staff daily to react when issues are detected

- Our staff is available 24x7x365 to resolve our customers' problems from start to finish

- SMS manages and supports systems in our highly-rated Tier III+ datacenters, one of which is located in the same building as our U.S. Headquarters

Creative solutions, Reduce expenses
Expand your potential

Pricing

For more information please visit us at:
www.smsdatacenter.com
949-223-9220

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